#### STAIRMASTERZ INC.

# stepping up SERVICE in central florida

BUILDING ON OVER 20 YEARS OF EXPERIENCE IN THE STAIR BUSINESS, OWNER TOM KIMBLE AND HIS STAFF ARE READY TO *STEP UP* TO THE BUSINESS OF YOUR STAIRCASE NEEDS. Using inhouse, fully trained, skilled, and insured installation crews, the STAIRMASTERZ INC. team is ready to assist the Central Florida homeowner with stair renovation projects.

STAIRMASTERZ INC. is committed to customer satisfaction and service and stands firmly behind its motto, "Our people, doing what we promise, when we promise!!!" Tom Kimble has the following to say to the central Florida homeowner:

### Q. Can you remodel my staircase to look like those in new homes?

**A.** Yes. STAIRMASTERZ INC. has been working in the new home market since 1992. We are happy to offer existing homeowners the hardwoods and finishes that we have been installing in new homes.

## Q. Do I need to hire additional contractors in order to make my staircase remodel complete?

**A.** No. STAIRMASTERZ Inc. is your *One Stop Stair Shop*. We do the demolition and removal of the existing structure and haul it away along with the old carpet. We

provide and install the new stairs you have selected, and we stain and finish the materials per your color selection. STAIRMASTERZ INC. remodel projects are "turn-key" including drywall repair and paint touchup.

#### Q. Does STAIRMASTERZ INC. offer any warranties?

**A.** Yes, STAIRMASTERZ INC. offers a ten year warranty on stairs parts and installation.

## Q. Is STAIRMASTERZ INC. a member of any professional organizations?

**A.** Yes. STAIRMASTERZ INC. is a member of the Home Builder's Association, Better Business Bureau and the Stairway Manufacturer's Association. Additionally, we proudly participate in the annual South East Builder's Conference, Street of Dreams and Parade of Homes projects.



#### O. Do you have problems staying on schedule?

**A.** No. STAIRMASTERZ INC. has three field managers whose jobs are to guarantee on-time scheduling of the work and to supervise our employees. Because we provide the material, do the installation and paint and stain the staircase, we don't stop working on your project until it is complete. Start to finish, we remain on schedule!

#### O. Do you have a showroom?

**A.** Yes. STAIRMASTERZ INC. Showroom & Stair Design Center is located within our manufacturing facility at 4455 Dardanelle Drive, Suite C, Orlando, FL 32808. The showroom is open Monday – Friday 8:00 a.m. – 4:00 p.m.

## Q. Why should homeowners choose STAIRMASTERZ INC. to create staircases that are the quintessential Dernier Cri for the home?

**A.** STAIRMASTERZ INC. is a specialized construction company with skilled carpenters who can build a customized staircase that *exceeds your expectations!* For a *STEP UP*, choose STAIRMASTERZ INC.

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